

Review of Universal Service & Energy Conservation Programs
Stakeholder Meeting
September 13-14, 2017
Hearing Room 1
Commonwealth Keystone Building

September 13th: 1pm to 5pm

Welcome

1. CAPs

- Eligibility
- Payment Plans
- Energy Burden
- Maximum CAP Credits
- LIHEAP
- LIHEAP Data Sharing
- Arrearage Forgiveness
- Recertification
- Shopping
- Reinstatement
- Termination
- Determining Program Costs

September 14th: 8am to 12pm

2. CARES

- Program Design
- Staffing and Training
- Tracking Outcomes

3. Hardship Funds

- Eligibility
- Funding

4. Universal Services

- Program Design
- Needs Assessment
- Cost Recovery
- Reporting Requirements
- USECP Review Process
- Base Rate Cases

5. LIURPs

- Coordination with CAP
- Administration
- Costs
- Design
- Multifamily
- Landlords

Next Steps/Adjournment